

**thyssenkrupp Materials NA  
Coil Processing Group  
Ken-Mac Metals**

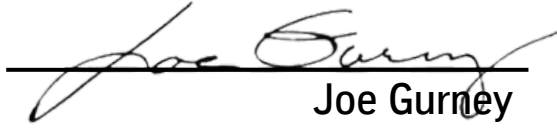
**Quality Policy**

Ken-Mac Metals is committed to customer satisfaction. In order to fulfill this commitment, Ken-Mac Metals has established the following objectives:

- To maintain a safe work environment for our employees
- To consistently meet or exceed our customer's expectations
- To deliver product on time
- To strive for continuous process improvement
- To establish Quality objectives and goals (through daily and monthly monitoring and reporting of product or system deficiencies)

Ken-Mac Metals goal is to consistently deliver products of the highest quality to our customers and provide value that will differentiate Ken-Mac Metals from other service centers.

All of Ken-Mac Metals employees have the responsibility to maintain the provisions of the Quality Assurance System. The Ken-Mac Metals Management Team will ensure that the customer's quality requirements and expectations are defined and compatible with Ken-Mac Metals quality capabilities. Ken-Mac Metals Management Team will provide the environment, facilities, personnel, and training necessary to achieve these objectives.

  
**Joe Gurney**  
President and CEO